

April 2, 2012

Dear Clients:

In light of the changing and difficult economic times, flexibility in paying bills is important for many families. Insurance plans are changing. Commonly, they are requiring higher deductibles and office visit charges. Many employers are going to catastrophic medical insurance plan with associated health savings accounts or HSAs. These plans often include a debit card linked to the employee's HSA or flexible spending account.

As a result of these changes, many of you have inquired about using credit or debit cards to pay your portion of the fees for my services. I am pleased to announce that my office will be able to take credit cards immediately for your convenience. I have selected a credit card servicing company- Intuit- that has the highest safety standards for safeguarding your information. The service allows me to process both credit and debit charges instantly and securely over their encrypted network.

**If you are interested in using this service, you must provide the following information—the card number, name of the card, expiration date, security code on the side or rear of the card and the billing zip code. For routine transactions, a 3% fee will be added to the amount you authorize. After the transaction is processed, an email receipt can be sent to you for your records. If you prefer, I can also print out a receipt and mail it to you.**

Your credit card information can be use for a single transaction or stored securely and used anytime you wish. For those clients who elect to have a credit card on file to pay their bill monthly, I will waive the regular 3% fee per transaction.

I am pleased to work with all of you in these difficult times to make paying for my services more convenient and affordable. Let me know if you have any questions or concerns.

Sincerely,

Jeffrey L. Mahler, Ph.D.  
Licensed Psychologist